

General Terms and Conditions

- Participants assume responsibility for any risk of injury, loss or damage arising out of their participation in the events and activities at **“A Wizarding World Holiday at Changi”** (each, an “Event”). Changi Airport Group (Singapore) Pte Ltd, its subsidiaries, affiliates, as well as their directors, officers, agents and employees (“CAG”) will not be responsible for any injury to any participant, and/or loss or damage to property sustained as a result of their participation in an Event, save and except for injury or death caused by CAG’s negligence. Each participant agrees to indemnify CAG against any losses, damages, costs and expenses suffered and incurred, and claims which may be made against CAG by any party, in respect of any injury (including fatal injury), loss or damage to property arising out of the participant’s involvement in an Event.
- CAG’s decision on all matters relating to any redemption, contest or activity at an Event are final, conclusive and binding on all the participants and winners. No prize or any part thereof is exchangeable for cash, tickets or services.
- CAG reserves the right to cancel any Event if circumstances arise outside of its control.
- These Terms & Conditions are governed by the laws of Singapore and all participants agree to submit to the exclusive jurisdiction of the Singapore courts.

Hogsmeade Village at T3

- No minimum spend required for the “Snow and Light Show” and “Lenticular Photo Opportunity” at Hogsmeade Village at T3.
- All users are required to return their ticket in exchange for the lenticular photo opportunity at Hogsmeade Village at T3.
- A maximum of 2 copies of the same lenticular photo printouts per ticket is allowed.
- CAG reserves the right to deny entry to any person for safety reasons or otherwise

Diagon Alley at T3

- No minimum spend required for redemption of activity or surprise giveaway
- All redemptions and activities are based on a first-come, first-served basis and subject to availability, while stocks last.

- Giveaway items are non-exchangeable.
- Each participant is allowed to redeem only one (1) giveaway for each qualifying entry (3 social media selfie posts or an activity set with hashtag #ChangiWizardsWorld) per day.
- CAG reserves the right to deny entry to any person for safety reasons or otherwise.

Purchase-with-purchase promotion

TERMS & CONDITIONS FOR A WIZARDING WORLD HOLIDAY AT CHANGI PURCHASE-WITH-PURCHASE SHOPPING PROMOTION

SPEND AND BE ENTITLED TO PURCHASE THE WIZARDING WORLD HOLIDAY PLUSH TOYS AND 2-IN-1 TRAVEL PILLOWS (“WIZARDING WORLD HOLIDAY PREMIUMS”) FOR S\$10.00 EACH AND/OR AN EXCLUSIVE GRYFFINDOR KNITTED SCARF FOR S\$15.00 EACH (“SHOPPING PROMOTION”)

1. By participating in this Shopping Promotion, all participants shall be bound by the following terms and conditions and all amendments, additions, replacements and modifications hereto as may be made from time to time. Subject to the terms and conditions contained herein, this Shopping Promotion is applicable airport-wide (Transit Area, Public Area, iShopChangi, Changi Rewards).
2. This Shopping Promotion is valid for all qualifying spend made during the following periods (the “**Promotion Periods**”):
 - 0000 hour on 16 November 2018 and 2359 hour on 6 January 2019 at the Transit Area;
 - 1100 hour on 16 November 2018 and 2300 hour on 6 January 2019 at the Public Area; and
 - 0000 hour on 16 November 2018 and 2359 hour on 6 January 2019 on iShopChangi.
3. Transactions made at the following outlets are excluded from and will not qualify for the Shopping Promotion:
 - Banks and Money-Changing Counters;
 - Bill payment transactions (e.g. bill payments through AXS machines, Cheers convenience stores or SingPost post office);

- Transit Hotels and Crowne Plaza Hotel including all outlets within Crowne Plaza Hotel;
- Education service providers;
- Left Luggage Service Counters;
- All airport lounges including Bank/ Airline/ Ambassador/ Pay-Per-Use;
- Medical Clinics;
- Post-on-Wheels & SingPost;
- Purchase of vouchers (e.g. NTUC vouchers);
- Telecommunication outlets and service counters (e.g. M1);
- Temporary Retail Outposts;
- Top-up Card Machines (e.g. at Kopitiam or CashCard);
- Travel Services outlet;
- Changi Recommends Outlets; and
- Other service counters in the Airport (including Car Rental/ Hotel Reservation/ Airport Shuttle Service and Passenger Meeting Service).

I) AIRPORT-WIDE SHOPPING PROMOTION

4. To be eligible for this Shopping Promotion, shoppers must meet the following minimum qualifying spend tiers:

	Transit Area	Public Area	iShopChangi	Changi Rewards (“CR”) Members Shopping Promotion
Qualifying Spend Tiers and Eligibility of Redemption/ Purchase of Wizarding World Holiday Premiums (each a “Premium”)	<p><u>For purchases made at the Transit Area:</u></p> <p>With a minimum spend of S\$120 in a single receipt, a shopper is eligible to buy one (1) or more Premium.</p> <p>There is no cap on the number</p>	<p><u>For purchases made at the Public Area:</u></p> <p>With a minimum spend of S\$60 spent in a single receipt, a shopper will be eligible to buy one (1) or more Premium.</p> <p>There is no cap on the number of Premiums that a shopper</p>	<p><u>For purchases made on iShopChangi:</u></p> <p>For every S\$90 spent in a single receipt, a shopper will be eligible to buy a maximum of one (1) Premium.</p> <p>Valid for iShopChangi orders made during the Promotion Periods via</p>	<p><u>For CR Basic Tier and Gold Tier members:</u></p> <p>For every accumulated spend of S\$1,800 within the Promotion Period, CR Basic and Gold tiers members are eligible to redeem a maximum of one (1) full set of Premiums for free.</p>

	of Premiums that a shopper may buy under a single receipt.	may buy under a single receipt. <u>For purchases made at the Supermarkets:</u> With a minimum spend of S\$120 in a single receipt, a shopper will be eligible to buy one (1) or more Premium. There is no cap on the number of Premiums that a shopper may buy under a single receipt.	ishopchangi.com only.	<u>For CR Platinum Tier members:</u> For every accumulated spend of S\$1,500 within the Promotion Period, CR Platinum tier members are eligible to redeem a maximum of one (1) full set of Premiums for free.
	Transit Area	Public Area	iShopChangi	Changi Rewards (“CR”) Members Shopping Promotion
Selling Price of Wizarding World Holiday Premiums	Wizarding World Holiday Premiums: S\$10.00 each Gryffindor Knitted Scarf: S\$15.00 each			Each CR member is entitled to only one (1) full set of Premiums for free.

5. Payment for the qualifying spend can only be in the form of cash (in local currency or equivalent amount in foreign currency), NETS or credit cards. Payment made using In-Store Vouchers (e.g. NTUC vouchers), Changi Dollar vouchers, Changi Rewards eVouchers or Changi Gift Cards are excluded from making up the qualifying spend. However, partial payment using vouchers, Changi Dollar vouchers, Changi Rewards eVouchers and Changi Gift Cards will be accepted provided the qualifying spend is paid in cash, NETS or credit cards.

6. Amounts paid for the purchase of tobacco products (including without limitation cigarettes, cigars, or any other form of tobacco, or any tobacco derivative or substitute) will be excluded from the qualifying spend.
7. Payment for the purchase of the premiums at the redemption booths must be made in full with cash (in local currency) or credit cards only (MasterCard, VISA). Payment via NETS is not allowed.
8. **All Wizarding World Holiday Premiums sold are strictly non-refundable and non-exchangeable.**
9. Availability of the Wizarding World Holiday Premiums are while stocks last and CAG reserves the right, without prior notice, to replace the designs of the Wizarding World Holiday Premiums or change the “Premiums of the Week” available at the Public Area.

10. CHANGI REWARDS MEMBERS SHOPPING PROMOTION

- The CR Members Shopping Promotion is only valid for **registered** CR members.
- The CR Members Shopping Promotion is open to CR Basic and Gold tiers members who accumulate a nett spend of S\$1,800 (S\$1,500 for CR Platinum tier members) during the Promotion Periods.
- Each CR member is entitled to redeem a maximum of one (1) full set of Wizarding World Holiday Premiums if the accumulated nett spend is met for each set of redemption.
- Redemption of the full set of Wizarding World Holiday Premiums for CR Members Shopping Promotion is available at the following booths:

Location	Opening Timings
Terminal 1 Transit Departure Lounge – Central Piazza (beside Shilla)	24 hours daily
Terminal 2 Transit Departure Lounge – Main Event Area (beside Sprint Cass)	24 hours daily
Terminal 3 Transit Departure Lounge – Event Area (in front of Pret-a- Manger)	24 hours daily
Terminal 3	Monday – Thursday: 5pm- 10pm

Changi Rewards String of Hope Event Terminal 3, B2, Public area (Opp. Kopitiam)	Friday – Sunday: 1pm-10pm
Terminal 3 Changi Rewards Counter Terminal 3, B2 (Customer Service Counter, Opp. NTUC Fairprice)	10am – 11pm daily
Terminal 4 Transit Departure Lounge – Main Event Area (in front of Coach)	24 hours daily

- Limited to the first 1,000 redemptions only, on a first-come-first-serve basis.
- CR members must present their qualifying purchase receipt (showing CR information)/physical CR card/e-Card in person for verification purposes upon redemption.
- CR members may authorize another person to redeem on their behalf. Please complete the Letter of Authorisation that can be downloaded [here](#). The authorized redemption party will need to bring the following documents upon redemption:
 - the Letter of Authorization duly signed by the CR member;
 - a copy of the CR member's NRIC/FIN/Passport;
 - a copy of the CR member's Changi Rewards card; and
 - the authorized redemption party's NRIC/FIN/Passport.
- For all queries relating to the CR Members Shopping Promotion, please write in to enquiry@changiairport.com.

11. GENERAL TERMS & CONDITIONS

- a) CAG's decision on all matters relating to the Shopping Promotion is final, conclusive and binding on all participants and winners.
- b) CAG and its authorized agencies shall not be liable for any damages, loss or inconvenience for any matter arising out of or in connection with this Shopping Promotion.
- c) CAG reserves the right to vary the terms and conditions herein at any time at its absolute discretion without further notice.
- d) In the event of any inconsistency between these terms and conditions and any other form of publicity collaterals relating to the Shopping Promotion, these terms and conditions shall prevail.

1-metre Harry Potter & Hedwig Plush Giveaway Photo Contest

- This contest is open to all registered Changi Rewards members only.
- By entering this contest, you hereby accept all the Rules and the Terms and Conditions contained herein.
- To qualify for this contest, a photo posted on Facebook/ Instagram must fulfill the following requirements:
 - taken at the Changi Rewards Wizarding World Holiday Photo Booth; and
 - include the following hashtags: “#ChangiRewardsChristmas” and “#ChangiWizardingWorld”.
- Photos posted on Facebook from 16 November 2018 – 1 January 2019 will be included in the selection of winner for the life-sized Harry Potter plushie. The most creative post as selected by Changi Airport Group (S) Pte. Ltd. (CAG) will win the Harry Potter plushie.
- Photos posted on Instagram from 16 November 2018 – 1 January 2019 will be included in the selection of winner for the life-sized Hedwig plushie. The most creative post as selected by CAG will win the Hedwig plushie.
- The winners of the Hedwig and Harry Potter plushie will be notified by Friday, 11 January 2018 via Instagram and Facebook respectively.
- There will only be one (1) winner for each life-size Hedwig and Harry Potter plushie.
- Prizes are neither transferable nor exchangeable for cash, credits, goods or services.
- CAG’s decision on the winners of the plushies is final and no correspondence will be entertained. If there is any dispute, CAG reserves the rights to interpret the rules of this contest and the terms and conditions herein as it deems most appropriate.
- CAG reserves the rights to conduct verification checks on participants and award the winner until all verification checks have been satisfied.
- CAG reserves the rights to amend the prizes, and terms and conditions as and when it deems necessary.
- The plushies will be delivered to the winners. Delivery is strictly to Singapore addresses only.